



## System requirements for An Cosán VCC

### Hardware

Most recent (less than 6-7 years old) laptops or desktops, in good working condition, free from viruses will be sufficient to access the programme.

- Windows 7 or above (or OS10.7 or above for Mac users)
- Minimum 512 MB RAM (1 GB or Higher Recommended)
- We encourage our learners to have a webcam
- Microphone and headphones are essential (A USB headset containing microphone/headphones is highly recommended)

It is not recommended for learners to use tablets or phones to access the virtual classroom as full functionality cannot be guaranteed

### Internet Requirements

Broadband connection is HIGHLY recommended. Those connecting over wireless broadband and satellite connections may experience poor connection quality due to poor signals. Go to [www.speedtest.net](http://www.speedtest.net) to test your connection speed.

- Minimum connection download speed: 384 Kbps **per user**
- Recommended connection download speed: 1Mbps **per user**

If there are several learners accessing the same network, it is recommended that each learner has 1Mbps download speed. E.g. if there are 10 learners accessing from a hub, there will need to be total 10Mbps download speed available etc.

It is recommended to use one of the following as your internet browser:

- Mozilla Firefox
- Google Chrome

It is important to note that while every endeavour will be made by VCC staff to support learners' own private hardware, responsibility is with the learner to ensure they have appropriate equipment to access our programmes and that IT support is not part of the services VCC offers.

There are a small number of laptops available to learners to use for the duration of a programme on receipt of a deposit. Additionally, VCC can connect learners with an organisation who supply cost-effective second-hand laptops.

If learners are concerned they may not have hardware with the requirements as outlined above, please email [technology@ancosanvcc.com](mailto:technology@ancosanvcc.com).